

Healthy Massage Chair
ISO9001:2000

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Healthy Massage Chair

High Power
Air & Mechanical Massage Combination



MODEL: RELAXA

USERS MANUAL

 You can just email us your
warranty card online
warranty eWarranty card
www.imedics.com.au

TYPE: RELAXA

Caution:



- Before using the chair, lift the backrest pad to check for tears on the backrest centre cloth and its surrounding upholstered areas.
- Do not use the chair if the backrest centre cloth or its surrounding upholstered areas of the chair is torn, regardless of the severity of the tear(s).
- Remove the AC plug from the electrical outlet immediately and contact Medics Service centre. Continuous usage of the chair in this condition may cause injury to the user or lead to an electric shock.

TYPE: RELAXA

Caution:

- The following users must consult their doctor before use:
 - Those who are under medical care or are feeling unwell.
 - Those who have spinal disorders, bent or abnormal spinal conditions caused by past accident or illness.
 - Those who would like to apply the massage to an area that was or is being medically treated.
 - Those who are suffering from malignant tumours.
 - Those who are suffering from heart diseases or severe diabetes.
 - Those who are pregnant or menstruating.
 - Those who are under medical rest or rest-cure ordered by doctors.
 - Those who have osteoporosis.
- Do not operate the chair when the AC plug is loose, the power cord is damaged, or the electrical outlet is excessively loose.
- Do not wind the AC cord or the remote control cord around the chair or place them under the chair. Do not damage, modify or handle the AC cord, Headphone cord or the remote control cord roughly.
- Do not allow children or pets to play around the chair, i.e. behind the backrest, under the seat or footrest of the chair.
- Ensure that there is no obstruction in the paths of the backrest and the footrest during the adjustment of the recline angle of the chair.
- Do not use the chair if your body is wet. Do not operate the chair with wet fingers.
- Do not stand on the chair. Do not sit on any other part of the chair except the seat to prevent damage to the chair.
- Please read the operation manual thoroughly for the correct methods of usage, especially the notes on safety.

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o Care and Maintenance

ADVICE Always remove plug from power socket when performing maintenance on chair. Do not remove plug from power socket with damp cloth or wet hands to avoid accidents.

o Maintenance Ways

o Main body

NOTICE

To remove dirt from plastic parts and armrests, wipe with damp cloth using mild cleaning agent and dry thoroughly with clean cloth.

Do not use alcohol, caustic agents or detergents etc. to avoid damage, discolouring, splitting etc.

o Remote Control

NOTICE

Wipe remote control with dry cloth only.

Never use damp materials to clean remote control to avoid accidents.

o Back Cushion and Pillow

If dirty, clean with damp cloth and mild cleaning agent, followed with a clean damp cloth and leave to dry.

o Storing Method

After dusting and cleaning, keep chair in a dry place. If stored for long time, cover to avoid soilage.

NOTICE

Avoid leaving in direct sunlight, or in excessive heat as this will cause fading and colour change.

o Inspection



Please inspect

following phenomena?
Parched smell
Periodically touch insensitive
Electric wire heating
Other abnormal phenomena



In case of accident, please pull off the plug and contact agent or our company. Do not allowed to disassemble or fix by yourself.

o Important Safety Instructions

o Terms of using

	<p>When descending the footrest or backrest, use moderate pressure and be sure there are no obstructions or small children near or under the footrest.</p> <p>Before use, uncover back cushion and make sure inside cushion is in good order as with all other parts. Should any part be damaged contact distributors immediately and do not use until repaired.</p> <p>To avoid any fire or damage to the product, rated voltage must be used only. Keep supply cord unobstructed at all times, i.e., not twisted, knotted, over flexed or pulled and do not place anything heavy on it.</p> <p>If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similar qualified persons in order to avoid any hazard.</p> <p>Do not allow children or unconscious people to use product without any assistance.</p> <p>Do not allow children to play on the product.</p> <p>To avoid any injuries, do not use it immediately after meals.</p> <p>Make sure to load not more than two people in case any hazard or injury.</p> <p>Do not use pointed or sharp objects on or near product at any time and avoid dragging on material of product.</p> <p>Make sure there is no any dangerous objects in pockets i.e., cell phone, knife, sharper to avoid any hurt.</p> <p>Do not use it while smoking to avoid fire.</p> <p>Do not use other medical apparatus when operating the product.</p> <p>Should any abnormalities occur when using, stop to consult with doctor.</p> <p>When disconnecting plug from power socket, be sure to hold insulating bush instead of supply cord.</p> <p>Do not move product on the fragile wood or carpet floor in case of any damage to the floor or furniture.</p> <p>Do not use it for medical purposes.</p> <p>After use, turn power off.</p> <p>Do not use petrol, caustic agents and spray pesticide for cleaning.</p> <p>Do not sit on backrest, armrest and footrest to avoid any injury or damage.</p>
	<p>Allow only authorized technicians to handle any breakdown, repair or alteration to the product.</p>
	<p>When storing or maintenance, remove plug from power socket and make sure not to operate by wet hands to avoid any hazard.</p>
	<p>When storing, remove plug from power socket.</p> <p>When power cut, make sure to switch off and detach plug from power socket.</p>



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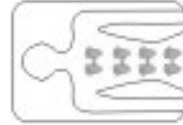


● Functions and Features

- 1. The ergonomically-shaped backrest moving structure design does more self-somatology and offer best massage efficiency.
- 2. Automatic body scanning technology effectively adjusts massage positions.
- 3. Delicate massage presents humanistic and overall massage enjoyment. The backrest moving mechanism between neck and waist performs kneading, tapping, shiatsu and synchronization massage modes. Meanwhile adjustment of speed and width helps to relieve muscular fatigue and improve blood circulation.



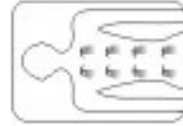
Knee



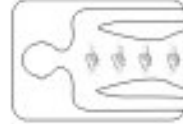
Tapping



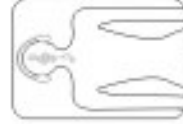
Synchronization



Shiatsu



Pummel



Rhythm

- 4. Equipped with heating devices on waist, it effectively improves lumbar blood circulation
- 5. High power motors on perineum part offers strong vibration force.
- 6. Feet bottoms are adopted air pressure massage and heating together to keep warm and make you feel better

- 7. Lower back adopts wavelet whole air pressure massage

Air bags of thigh, buttock and leg parts have been filling and releasing air alternatively to offer repeated air pressure massage and really helps to relax nerve and improve blood circulation for lower body.



Airbags on Both Sides of Thigh



Legs & Feet Airbags and Bottoms Heating

- 8. Music interactive feature: Music controls strength of backrest tapping and perineum vibration.
- 9. MP3 music player introduces CFG technology which is very easy and convenient to renew songs.

● Trouble Shooting

Symptoms	Please check below	Solutions
"kuku" or "da da" sound	If it attributed to the construction of the chair or from friction between the massage rollers and the leather cover.	Normal
Not operating	If plug has slipped out of power socket.	Connect plug
	If power has been switched off	Switch on
	If fuse broken	Replace fuse of same model
Abnormal playing of certain music	If music format matches MP3.	Replace music format
	If U disc be connected well	Reconnect U disc
Double sound occurs when select buttons	U disc has been installing	Select buttons offer 5-10 seconds
	Is there any MP3 format music inside U disc ?	Check it by computer
Soundless of speaker	If headphone still stays in headphone connector	Pull out headphone
	If it is the lowest volume or turns off volume	Turn up volume
Over-current in motors	If it is over-burden on backrest and calf shaft	Decrease burden on backrest and calf shaft

● If above solutions haven't solved the problems, turn off power, remove plug from power socket and contact to local distributors or manufacturer for repair and maintenance.



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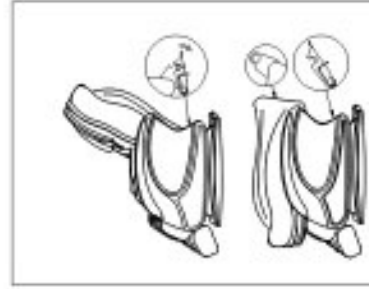
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Operating Method

- o MP3 music player
The product adopts implanted MP3 music player, both speaker and headphone are available for music enjoyment.
- o 1. connect U disc with songs in it into USB jack.
- o 2. 5-10 seconds later, please operate auxiliary remote control to play music.

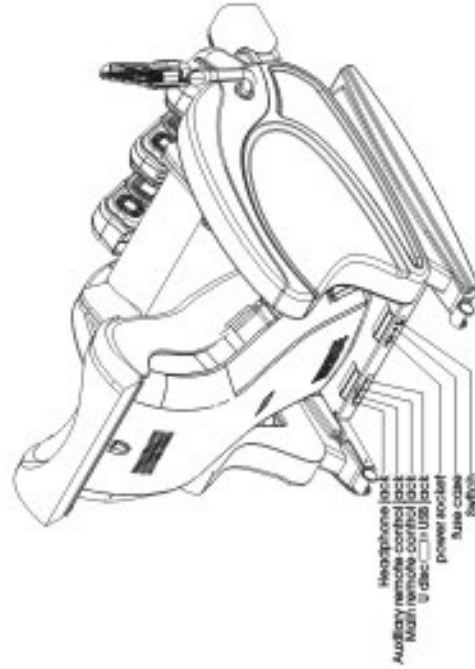
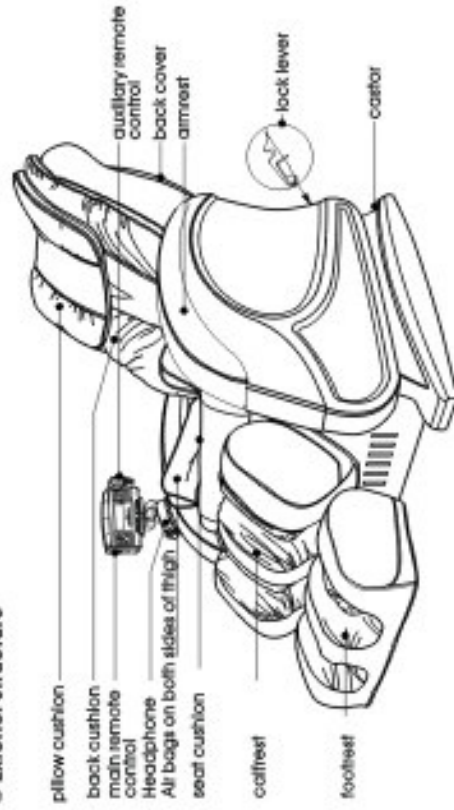
After use.....

- o After use, turn off power and remove plug from power socket
- o Keep the remote control in the bracket
- o To avoid any accidents or damage, make sure to turn off power and remove plug from power socket.
- o Should the product not be used for a long time, store the product.
- o Storing way:
Firstly reposition footrest and backrest to the lowest and upmost position separately, turn off all massage functions and remove plug from power socket, then release lock lever as figured to lay the backrest onto the seat cushion.



Name and Function for Each Part

Exterior Structure





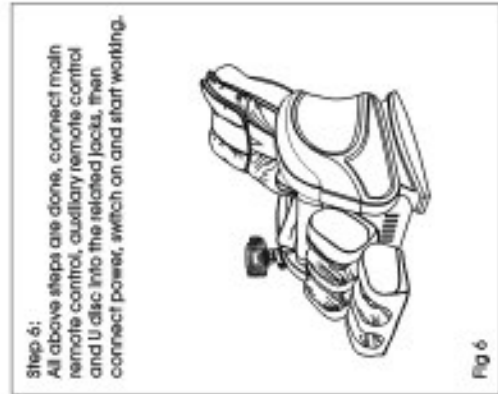
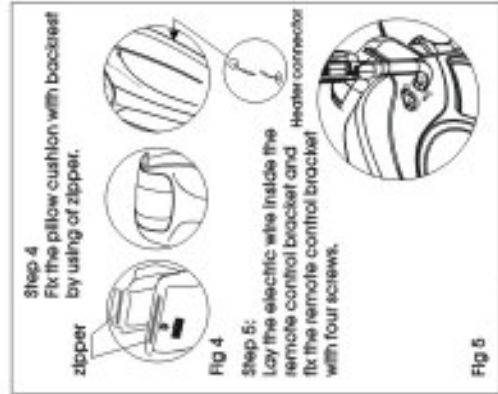
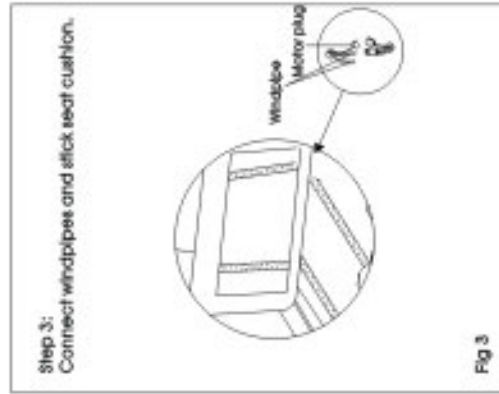
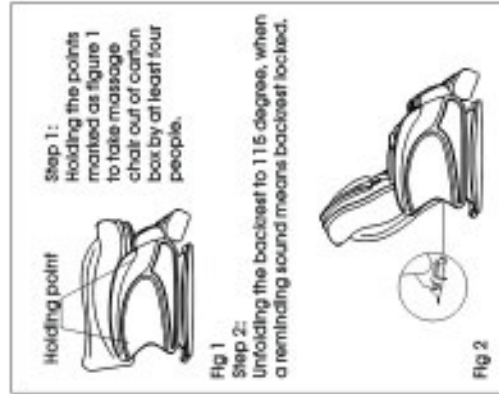
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Preparations Before Use

Assembly method



Name and Function for Each Part

Instructions on Buttons

Full-auto modes area



Turn on/off message functions.

When power on, VFD is lightened, function buttons and memory buttons are flashing for users' selection.

When power off, message chair resets, at this moment, all buttons are invalid. button keeps flashing to start stand-by mode. After reset, VFD will be shut off.

Full automations: There are four automations from RECOVERY, EXTENT, RELAX, AND REFRESH to apply for different ages and different people.

Partial-auto modes area



Neck & Shoulder AUTO: Select neck and shoulder auto omatic programs.

Back & Waist AUTO: Select back and waist auto omatic programs.

Abbags AUTO: Turn on/off abbags auto omatic programs.

Abbags strength: There are five air forces for selection. When it reaches Minimum/maximum point, a double sound occurs.

Turn on/off seat vibration.

Vibration intensity adjustment: There are five vibration intensities for selection. When it reaches minimum/maximum point, a double sound occurs.

Turn on/off back heating function.

Turn on/off soles heating functions.



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o Name and Function for Each Part

o Ascend and Descend A Adjustment



Backrest ascend button

Backrest descend button



Footrest ascend button

Footrest descend button

Back massage mechanism upwards button: valid only under shoulder adjustment and manual modes.

Back massage mechanism downwards button: valid only under shoulder adjustment and manual modes.

o Memory Modes Area



Four memory buttons from A, B, C and D can be selected repeatedly.

Memory setting: When working functions are finished (output time shows "0"), massage mechanism resets. Then memory buttons are flashing automatically. select any one from A/B/C/D to store current working modes. after selection, VFD shows "memory complete", which means memory setting completed successfully.

Memory function starts: press **U** button. A/B/C/D four memory buttons are flashing. select any one of them, it will start the stored functions.

Note: body figure and shoulder inspection data can not be stored.

o Manual Modes Area



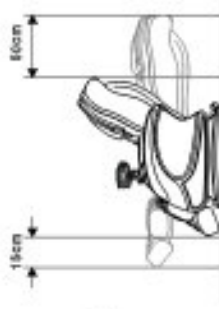
o Preparations Before Use

o Installation place

Safety distance around massage chair.

Horizontal interval of backrest between upmost and lowest point should be more than 50cm.

Horizontal interval of footrest between upmost and lowest point should be more than 1.5cm.



o Floor protection

The product could damage the floor, so a medium material under the chair (carpet for instance) is strongly advised to use for floor protection.

Carpet
Floor



o Surroundings



Don't keep the product in a bathroom or damp place to avoid electricity leaking



Don't keep the product near stove or heating devices to avoid fire or damage to the leather cover

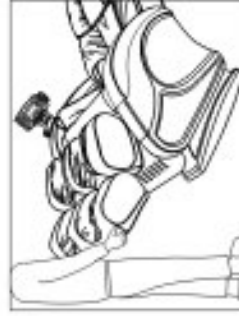
o Grounding Connection



The product belongs to class I electric appliance. Please make sure to confirm ground connection to avoid electricity leaking or any accident when using

o Movement ways

Left the front of the chair by using footrest and push with two hands to start moving. When moving chair do not have persons or objects on chair to avoid overturning; Do not move or drag the massage chair on a delicate floor; Do not move chair by holding on to the seat or backrest; footrest must be used only; The chair is heavy, so handle with care.





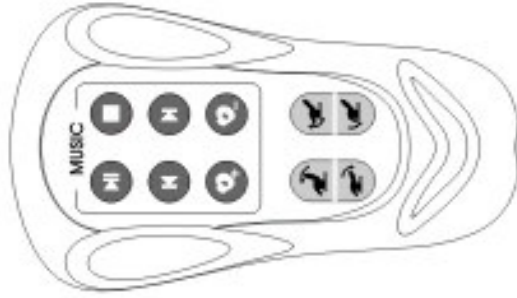
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o Name and Function for Each Part

o Instructions on Auxiliary Remote Control



o Mp3 music player instructions

- Play/pause current music
- Stop music and back to first song when replaying
- Previous song
- Next song
- Turn up volume
- Turn down volume

o Note 1: Music rhythm controls massage modes

o Note 2: Should any abnormality occurs on mp3 system or facilities have not been installed, a double sound will be heard when pressing the buttons.

o Backrest and footrest ascend and descend buttons on auxiliary remote control fulfill the same functions as on the main remote control.

o Name and Function for Each Part

Manual mode buttons. After selecting related button, the button is lightened and other buttons are activated at the meantime.

o Backrest massage modes selection

- Turn on/off lineading mode
- Turn on/off tapping mode
- Turn on/off lineading and tapping mode
- Turn on/off pummel mode
- Turn on/off shiatsu mode
- Turn on/off rhythm mode, Back tapping will be synchronized with high frequency message, while seat vibration with low frequency message of music rhythm.

o Back massage locate

- Select overall massage position
- Select partial massage position
- Select point massage position

o Back massage speed adjustment

There are five speeds for selection. Invalid for "shiatsu" massage mode. When it reaches minimum/maximum point, a double sound occurs

o Back massage width adjustment

There are three sections for selection. Invalid for "shiatsu" and "synchronization" massage modes. When it reaches minimum/maximum point, a double sound occurs.

o Air bags positions selection

- Select all air bags massage
- Select seat air bags massage
- Select leg and foot air bags massage

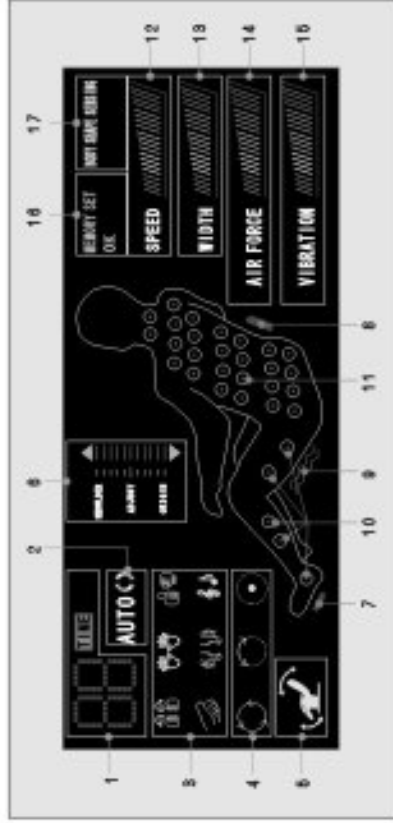


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● Name and Function for Each Part



● Name and Function for Each Part

- 7. soles heating indication
- 8. waist sides heating indication
- 9. seat vibration indication
- 10. lower back air bags indication
- 11. upper back massage points and mechanism resets indication
- 12. back mechanism massage speed indication; five speeds in total
- 13. back mechanism massage width indication; three widths
- 14. air force indication; five air forces
- 15. vibration intensity indication; five intensities
- 16. memory functions indication
Memory functions on:
RECALL SET
Memory setting complete:
OK
- 17. body figure scanning indication
NOT SEEN, SEEN IN

● VFD area instructions

- 1. time display: During working, it shows surplus time.
- 2. back rest auto modes indications: related buttons will be lightened under six backrest auto modes from "RECOVERY", "EXTEND", "RELAX", "REFRESH", "UPPER BACK AUTO" and "LOWER BACK AUTO". While they are invalid under any of their modes.
- 3. back massage modes: shows current back massage modes.
knead tapping vibrate pummel shiatsu rhythm
- 4. Back massage location mode
Overall mode: for the whole backrest
Partial mode: on the basis of current position, massage area extends one third of overall
Point mode: Pause at current point, desired massage points will be fulfilled by selecting "back upward and downward" button.
- 5. backrest and foot rest ascend and descend
Footrest ascend and descend indication
backrest ascend and descend indication
- 6. Shoulder position adjustment and back massage mechanism resets
○ 1. back massage mechanism resets indicator
○ 2 datum mark: every interval dist once keeps 2cm
○ 3 during adjusting, massage mechanism departs to the datum mark.